

At Your Service

a bulletin of community news

February 2009

volume 16 • number 02

Pay your Ogden City Utility bill online

More than 2,600 residents are already using Ogden City's online utility bill pay and saving themselves the time, hassle, and stamps it takes to mail payments the traditional way.

If you are interested in making payments online, sign up at <http://utilitypay.ogdencity.com>.

Once at the site, click the **Utility Billing** link and then click **Create an Account**. Submit your name and email address, and the system will email a temporary password to you. Use this temporary password to login the first time (data is case sensitive) and then click on **Add an Account**. For security purposes, you will be asked to verify your utility account number and the amount of your last payment.

Once you have successfully logged in and set up your account, you may change your password to something easier to remember and more personal to you. Click **Member Profile** in the right column and select **Identity Change**; then follow the instructions.

If you find that you need assistance, please call us at (801)629-8321.

www.ogdencity.com



Channel 17 keeps Ogden citizens informed

Stay up to date on Ogden City news and current events by watching Channel 17. Those who subscribe to Comcast cable can find Channel 17 on their TV, while others can view Channel 17 programming at www.ogden.cc. Save this site to your favorites and check out Channel 17 for updates within the community.

Each month Channel 17 airs the *Inside Ogden Live* show where a guest speaker from the community is featured, local businesses are highlighted, and Ogden residents may call in with questions or topics to discuss with Mayor Godfrey on the show.

Other shows on Channel 17 include interviews with key personnel in upcoming community events,

student of the month awards from local schools, and in times of disaster or crisis, Ogden City will communicate with citizens by broadcasting any critical emergency information.

In addition to Ogden City news, Channel 17 broadcasts quality family productions throughout the day like classic cartoons at 3pm when kids are arriving home from school and time lapse photography along with other unique, high-quality productions not seen elsewhere on television. A schedule is listed online along with videos on-demand where visitors may select and watch past features that have aired.

Tune in to Channel 17 or go to www.ogden.cc to find out what's happening in Ogden.

Keeping Ogden streets clean in winter

During major snow storms, Ogden City's Public Ways and Parks department has crews of snow plow drivers working around the clock. A primary crew begins early in the morning to clear major roads for the morning commute. A secondary crew takes over in the evening and continues to plow through the night when necessary. A backup crew is used during really long-lasting storms to give our other drivers a break. By law, snow plow drivers cannot work more than 15 hours, but we like to keep shifts under 12 hours because we like our snow plow drivers and statistics say accidents are more likely to happen after 12 hours of plowing.

Priority is given to particular roads to comply with City administrative ordinance 1791. Schools and hospital routes are cleared first, followed by major arterial and collector roads (more heavily travelled roads). Then we tackle major intersections, slick hills, and dangerous curves. Unfortunately, residential streets may not be plowed until the next normal duty day after a storm, and cul-de-sacs, subdivisions, and dead ends are cleared last.

A snow plow must make multiple passes to clear one lane of a street. If you add it all up, Ogden has 305 lane-miles of streets to plow. During a storm, plows attempt to keep lanes of traffic open by plowing the lane itself and waiting until after a storm to push the snow all the way back to the curb. It can take a few days to complete this for the entire city.

Plows are not designed to scrape ice and so sometimes the pavement on a street will not be visible even though the street has been plowed. The duty of our snow plow crews is to make streets passable. When streets become packed and icy, not only are our plows less effective but it creates a dangerous situation for our plow drivers.

This is the main reason residents are not allowed to plow, shovel or blow snow from their driveways and sidewalks back into the streets. Snow that has been blown into the street becomes packed and icy from motorists traveling on the road. When snow plows or other cars hit that patch of snow, they can lose control of their vehicle resulting in accident and possible injury. Blowing snow into the street is against City ordinance and residents



can be ticketed for doing so.

Spreading salt helps melt ice on the roads, but this becomes ineffective in extremely cold weather. The colder the temperature, the less effective salt becomes.

Wall Ave, Washington Blvd, Harrison Blvd, and portions of 31st, 30th, 24th and 20th Streets are state-owned roadways. Utah Department of Transportation (UDOT) is responsible for snow removal on these roads and Ogden City is not allowed to plow these streets. That's why sometimes you may see a City plow driving on these streets with the blade up.

There are other reasons too that City plows may be driving but not plowing for example they could be moving from one district to another, coming in to reload with salt, or heading into the shop for service. Plows follow a very particular procedure and route in order to clear streets safely without leaving a dangerous windrow behind.

The In-30 Zone: within 30 minutes or 30 miles, you can do it all - no other place puts so much, so close

Ogden City Recreation

Youth Baseball, Softball, T-Ball Registration

Leagues are offered for boys and girls ages 5 to 16 (age is determined as of April 30 of current year of season). Leagues range from T-ball to Senior Baseball and Fast Pitch. All are designed for each player to enjoy the game of baseball and learn the skills for their age. Registration begins the first week of February.

Start Smart Baseball

Come join the Start Smart Baseball Class! Designed for children ages 3 and 4, this class teaches basic baseball skills in a non-competitive way and without the fear of getting hurt. This is a great way for children and their parents to get prepared for

No more dump passes, try Dial-a-Dumpster instead

As a budgetary control measure, Ogden City Public Ways and Parks will NOT be offering free dump passes to citizens of Ogden City this year. However, the dial-a-dumpster program will still be provided.

The dumpster program is offered free to citizens of Ogden and is designed to be used as a community clean-up program. It is not designed for—nor will it be allowed to be used for—private renovating, remodeling or landscaping projects due to the material restrictions that apply. Applications for this year-round program can be printed online at www.ogdencity.com or picked up at Ogden City's Community Service building (1875 Monroe Blvd) or Public Works building (133 W 29th St).

More information is available online at www.ogdencity.com or specific questions may be directed to Ogden City Public Ways and Parks at 801-629-8271.



Pet Owners: Did you know...

Residents of Ogden are allowed six total animals for their household—not more than two dogs or two ferrets are allowed in that total.

All dogs, cats, and ferrets must be licensed every year by the City. The purpose of licensing animals is to ensure all pets are vaccinated for rabies to prevent an outbreak of the rabies virus.

A current rabies vaccination is required at the time of licensing, and ferrets must be micro-chipped. Sterile animals, those who have been spayed or neutered, are licensed at a lesser fee than those animals who are unaltered. Annual pet license renewal is due in the month your pet was licensed originally.

Lifetime pet licensing is available. Animals must be sterile and there is a one-time fee for this license. Each year thereafter for the pet's lifetime the license is renewable at no charge provided the pet's rabies vaccinations are current. Rabies vaccinations are good for twelve months the first time given and then

organized T-ball and baseball. Registration begins the first week in February; offered on a first-come-first-serve basis, classes are limited to 16 participants and only two classes are offered. Cost is \$40 for both parent and child and includes a Baseball Participant Kit: bat, ball, glove, koosh ball, mondo koosh ball, and participant manual.

Ogden Adult Volleyball Spring Leagues

Adult Volleyball League registration is February 2 – March 2. Fee is \$200 per team and teams may register at the Ogden City Recreation Office (1875 Monroe Blvd) or online at www.ogdencity.com. League play begins the week of March 10 at Mt Ogden Middle School and possibly Marshall White Center; season closes mid-May with a tournament.

For more information on any recreation programs, contact Ogden City Recreation at 801-629-8253, 1875 Monroe Blvd or www.ogdencity.com.

for three years each time administered thereafter. Because the rabies vaccination is a controlled substance, a licensed Veterinarian is required to give the shot and provides a paper certificate stating the date the shot was administered.

Senior citizens 60 or older can license their pets at a 20 percent discount from the posted fees.

Annual License – rabies vaccination required

- Dogs: \$30 if unaltered, \$10 if sterile
- Cats: \$20 if unaltered, \$5 if sterile
- Ferrets: \$5, micro-chip required
- Dangerous dogs: \$50 and must be sterile

Lifetime License – must be sterile and requires current rabies vaccination

- Dogs: \$75
- Cats: \$35
- Ferrets: \$35, micro-chip required

Micro-chip – implanted in the neck or shoulder area

- Dogs, Cats, and Ferrets: \$15

Ogden City Ordinance 13-2-2 requires dogs, cats, and ferrets to wear license tags at all times except when participating in a dog or cat show or during approved supervised training.

Keep Fire Hydrants Cleared of Snow

It is the responsibility of homeowners to clear sidewalks and fire hydrants located in front of their property—2006 International Fire Code section 508.5.5. Please be aware of fire hydrants on your street, and if a hydrant is located in front of your home, clear the snow from it when you go out to clear your driveways and sidewalks.

If you are unable to clear the snow from your fire hydrant, you may request assistance by calling 801-629-8074.

Daylight Saving Time

It's time to *spring ahead* by turning the clocks forward an hour on Sunday, March 8.

Ogden City Fire Department reminds us that with the turning of the clocks we should also replace the batteries in all smoke detectors, CO detectors, and other emergency alerts in our homes.

Ogden City News Online

Now you don't have to wait for the mail to read the *At Your Service* newsletter; you can view this newsletter online anytime at www.ogdencity.com.

At Your Service is published monthly and mailed to residents with their water bill throughout the month. Because of the mailing cycle some folks don't receive the newsletter until the end of the month and unfortunately sometimes the content is dated. Please know that we make every effort to keep articles timely for the current and upcoming month; however, if you want to read the community news sooner, now your newsletter is just a click away at our website.

Useful Ogden City Contacts

• 801-629-8000 Ogden City Corp main line

• 801-399-HELP Ogden City answers hotline

• 801-629-8752 Graffiti Task Force

• 801-629-8159 City Council agenda information line

Published monthly in English and in Spanish
by Ogden City Corp, 801-629-8000
2549 Washington Blvd, Ogden Utah 84401